Metro North Clinical Advice Service Directory

FOR USE BY GPs AND HEALTHCARE PROFESSIONALS ONLY.
Patients seeking care should contact their GP, treating team, 13 HEALTH or emergency services as appropriate.

GP REQUEST FOR ADVICE SERVICES

Metro North Clinical Advice Phone Line

Phone: 1800 569 099 | Mon – Fri 8:30am – 4:00pm

- **General Medicine &** Rapid Access Clinic *(TPCH Catchment Only)*
- **Haematology** *(Metro North Wide)*
- Healthy Ageing Assessment and Rehabilitation Team (HAART) *(Kallangur Satellite Hospital catchment only)*
- **Heart Failure Service and** Rapid Access Clinic *(existing patients only, Redcliffe & TPCH catchment only)*
- **Inflammatory Bowel Disease** *(Redcliffe & Caboolture Hospital catchment only)*
  Metro North Persistent Pain Centre
  Monday - Friday 0900am – 1200pm
  (Metro North / Central Qld / Central West / Darling Downs / West Moreton)
- **Sexual Health** *(Metro North wide)*
- **Surgical Rapid Assessment Unit** *(SRAU)(RBWH catchment)*
- **Termination of Pregnancy** *(Metro North wide)*
- **Trauma Service** *(Metro North wide)*
- Vestibular Rapid Access Service *(TPCH catchment only)*

Electronic (online) Request For Advice

Log onto GP Smart Referral to request advice for:

- **Gender Services** *(State-wide Service)*
- **Metro North Persistent Pain Centre** *(Metro North / Central Queensland / Central West / Darling Downs / West Moreton)*
- **Neurology** *(Metro North wide - unknown patients only)*
- **Orthopaedics – Adult** *(RDH catchment only)*
- **Orthopaedics Fracture Clinic – Paediatric and Adult** *(RDH catchment only)*
- **Paediatric Medicine** *(Caboolture, Redcliffe & TPCH catchment only)*
- **Rheumatology** *(Metro North wide – unknown patients only)*
- **Thoracic Lung Nodules & Interstitial Lung Abnormalities** *(Metro North)*
- **Urology** *(RBWH catchment only)*

This resource is being updated often, please visit https://bit.ly/MN-GPAdvice *for the most up to date service information.*

Metro North GP Liaison Program

Contact us to provide feedback or comments: mngplo@health.qld.gov.au

The General Practice Liaison Officers Program is a joint initiative between Metro North Hospital and Health Service and Brisbane North PHN

V20.0 October 2026

FACILITY BASED SERVICES

Royal Brisbane and Women's Hospital

Switchboard: 07 3646 8111

General Medicine	**07 3647 3544**
Contact the EPIC Registrar for assistance with direct admissions or urgent outpatient reviews/day treatments for patients not requiring ED care.	
Gynaecology (Outpatients Coordinator)	**07 3646 1828**
Maternity (GP Liaison Midwife)	**07 3647 3960**
Obstetric Medicine – incl. Diabetes (On-call Registrar)	**07 3647 0473**
Oncology (Medical)	**07 3646 7983**
Oncology (Radiation)	**07 3646 4089**
Orthopaedics	**07 3647 0404**

The Caboolture Hospital

Switchboard: 07 5433 8888

Gynaecology (On-call Registrar)	**07 5433 8888**
Maternity (Antenatal Coordinator)	**07 5433 8800**
Paediatrics (On-call Registrar)	**07 5433 8888**
For repeated hospitalisations: call the Registrar prior to sending to ED as this may assist with direct admission to ward.	

Kilcoy Hospital

Switchboard: 07 5422 4411

Redcliffe Hospital

Switchboard: 07 3883 7777

Cancer Care Coordinator	**07 3883 7237**
Advice about current patients and cancer services available locally. (Monday – Friday, 7.30am - 3.30pm)	
General Medical Assessment Unit (On-call registrar)	**07 3883 7188**
Assistance with direct admissions for management of patients with a clear diagnosis not requiring ED care.	
General Surgery (On-call Registrar)	**07 3049 3464**
Gynaecology (Care Coordinator)	**07 3883 7335**
Maternity (Antenatal Referrals)	**07 3049 2301**
Paediatrics (On-call Registrar)	**07 2005 2538**
Respiratory Liaison Service	**07 3049 6837**
For patients with COPD and asthma – to provide education, action plans, home visits, phone follow up and may identify alternatives to admission.	**0439 528 185**

The Prince Charles Hospital

Switchboard: 07 3139 4000

Hepatitis B & C, Liver Disease	**07 3139 7214**
Senior Hepatology Nurse to support community treatment of Hepatitis C.	
Infectious Diseases (On-call Registrar)	**07 3139 4000**
Paediatrics – On Call Registrar	**07 3139 6979**
Paediatrics – On Call Consultant	**07 3139 6965**

METRO NORTH WIDE SERVICES

Virtual Emergency Care Service (VECS) Clinician Advice Line	**1300 847 833** 8:00am – 10:00pm 7 days
Older Persons Emergency Network (OPEN) Emergency care at home for older people	**1300 072 327** 7 days
Residential Aged Care District Assessment and Referral Service (RADAR) For consultation of patients in aged care facilities. Hospital and outreach service including COVID.	**1300 072 327** 8:00am – 4:30pm 7 days
Children's Advice and Transport Coordination Hub Non-critical paediatric medical and nursing advice for health professionals	**13 22 82** **(13 CATCH)** 24 hours, 7 Days
Metro North Central Patient Intake Outpatient Referrals enquiry line	**1300 364 938**

PallConsult

Access to advice from a specialist palliative care medical consultant. PallConsult is a backup service and should be used when clinicians are unable to access their regular palliative care specialists or if clinicians do not have easy access to specialist palliative care.

1300 725 537
24hours
7 days

Mental Health & AODS

Treatment advice for GPs to provide assistance with assessment, management and discharge planning.

Adult Referral Hotline
1300 642 255
(1300 MHCALL)

GP Psychiatry Support Line
Clinician Advice Line
1800 161 718
7:00am – 7:00pm (7 days)

Queensland Eating Disorder Service (QuEDS)
07 3114 0809

Alcohol & Drug Clinical Advisory Service
Clinician Advice Line
1800 290 928
8.00am – 11.00pm (7 days)